



State of Illinois
Illinois Commerce Commission
Code Part 737.130
LEC Electing Providers Quarterly Filing

Gallatin River Communications L.L.C. d/b/a CenturyLink GRC
for quarter ending December 31, 2013

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)

Credits due to out-of service conditions lasting more than 30 hours	October	November	December	Totals
A. Total dollar amount of all customer credits paid:	\$3.93	\$16.02	\$15.23	\$35.18
B. Number of credits issued for repairs - 30-48 hours:	1	9	2	12
C. Number of credits issued for repairs - 49-72 hours:	1	1	4	6
D. Number of credits issued for repairs - 73-96 hours:	0	0	1	1
E. Number of credits issued for repairs - 97-120 hours:	0	1	1	2
F. Number of credits issued for repairs greater than 120 hours:	0	0	0	0
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)

Failure to Install Basic Local Exchange Service	October	November	December	Totals
A. Total dollar amount of all customer credits paid:	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of installations after 5 business days:	0	0	0	0
C. Number of installations after 10 business days:	0	0	0	0
D. Number of installations after 11 business days:	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)

Missed Appointments	October	November	December	Totals
A. Total dollar amount of all customer credits paid:	\$0.00	\$0.00	\$50.00	\$50.00
B. Number of customers receiving credits:	0	0	1	1
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0